



AmTrust Recognized by Insurance Business with 5-Star Claims Excellence Award

NEW YORK, June 23, 2025 – AmTrust Financial Services, Inc. (“AmTrust” or the “Company”) is pleased to announce it has been recognized by Insurance Business America (IBA) as one of the US’s top performers in Claims for 2025, determined by broker votes nationwide.

The 2025 IBA 5-Star Claims names AmTrust as one of the standout performers and celebrates the Company’s exemplary professional abilities and expertise in its Claims organization.

To select the best claims service providers for 2025, Insurance Business sourced feedback from insurance brokers. Insurance Business’s research team began by surveying a wide range of brokerages to determine what brokers value in a claim’s service providers. The team also spoke to hundreds of brokers across the country, asking them to rate the claims service providers they had worked with over the past 12 months.

The in-depth information gathered enabled the research team to assign weighted values to each of the criteria being rated by brokers. At the end of the research period, the service providers that received the highest rankings in terms of work quality, specialist expertise, and client service were named 5-star award winners in claims insurance.

“The nation’s brokers shared their unrivalled insight to determine the leading claims providers,” said Chris Sweeney, Managing Editor for Special Reports at Insurance Business America. “AmTrust Financial was recognized for its responsiveness, communication and ability to be there when clients need them the most. This award is testament to the professionalism and commitment AmTrust Financial brings to the industry and additionally showcases its desire to maintain its first-rate standards.”

“As one of the nation’s leading providers of Workers’ Compensation, Businessowners Policy, and General Liability coverages, AmTrust is committed to excellence in our claims organization,” said Ariel Gorelik, Executive Vice President and Chief Operating Officer at AmTrust. “We continually invest in our people, our systems, and our processes, to deliver outstanding service for our clients and ensure the best outcomes. We are proud that Insurance Business America has recognized the strength of our team, our high level of responsiveness, and our claims management expertise.”

About AmTrust Financial Services, Inc.

AmTrust Financial Services, Inc., a multinational insurance holding company headquartered in New York, offers specialty property and casualty insurance products, including workers' compensation, businessowner's policy (BOP), general liability and extended service and warranty coverage. For more information about AmTrust, visit www.amtrustfinancial.com

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