

AmTrust International COVID-19 (Coronavirus) message from Peter Dewey to customers and partners

AmTrust International, our subsidiaries and MGAs are adapting to the COVID-19 (Coronavirus) outbreak on a daily basis. It's our goal to keep our customers and business partners fully informed as we respond to the latest developments.

The health and safety of our employees, customers, partners and communities remain our top priority. We are committed to maintaining our operations and supporting our customers and partners to ensure safe, secure and uninterrupted operations throughout this global crisis.

Given the impact COVID-19 has had on both our work and personal lives, we have been adapting our working practices over the past few weeks to the evolving nature of this epidemic. We are fully equipped and well prepared for remote work, so we are confident we will be able to operate as close to "business as usual" as possible, even for an extended period. However, we ask for your kind understanding and patience if you experience any delays during this period.

We remain vigilant, both to the developing nature of this situation as well as the developing guidance from national governments and international agencies, and we appreciate that things are changing quickly. If the situation escalates significantly, we will communicate further, either directly to you, and/or via <u>www.amtrustinternational.com</u>. Please keep an eye on our website and social media channels for further information.

In the meantime, if you have any questions, please do not hesitate to get in touch with your usual contact in AmTrust International, our subsidiaries or MGAs.

Yours sincerely,

Peter Dewey Chief Executive Officer AmTrust International