

# Frequently Asked Questions

---

## What is the dress code for the week?

For all receptions, meals and meetings, the dress code is business casual (e.g., pants with a short sleeve or long sleeve shirt, a jacket is optional). On the golf course, the resort requests collared shirts with slacks or walking shorts (no blue jeans or cargo shorts please). Soft spikes are recommended but not required. Multi-stud, rubber-soled shoes are not recommended.

---

## What am I responsible to pay for while at the resort?

For the length of the event, AmTrust has taken care of the cost of your hotel room, meals, rounds of golf (including equipment rental and green fees), arranged spa treatments, and charges from the common area lounges. You will be responsible for your airfare, all additional expenses associated with travel and room incidentals, etc.

---

## How do I get to The Lodge at Pebble Beach?

Driving Directions from the San Jose\* (SJC) or San Francisco (SFO) Airports

1. Take Highway 101 South to Highway 156/Monterey Peninsula exit
2. Follow Highway 156 to Castroville/Highway 1 South
3. Follow Highway 1 South approximately 18 miles and take the 68 West (Pebble Beach/Pacific Grove) exit
4. At the exit, go straight across through the traffic light, then bear right to the Pebble Beach entry gate
5. After passing through the entry gate, branch left and follow 17-Mile Drive approximately 2.5 miles to Palmero Way
6. Make a left turn on Palmero Way and follow the signs to either Casa Palmero or The Lodge at Pebble Beach

*\* San Jose is the preferred airport for travel. Airlines serving SJC include Alaska, American/Eagle, Delta, Hawaiian, Jet Blue, Southwest and United/Express.*

From the Monterey Peninsula Airport (MRY)

Pebble Beach offers a complimentary pick-up service from Monterey Airport. This service must be pre-arranged by calling 831.649.7606.

If driving:

1. Exit the airport and turn right onto Highway 68 West
2. Proceed on Highway 68 until it merges with Highway 1 South
3. Once on Highway 1 South, take the 68 West (Pebble Beach/Pacific Grove) exit
4. At the exit, go straight across through the traffic light, then bear right to the Pebble Beach entry gate
5. After passing through the entry, branch left and follow 17-Mile Drive approximately 2.5 miles to Palmero Way
6. Make a left turn on Palmero Way and follow the signs to either Casa Palmero or The Lodge at Pebble Beach

Approximate travel time:

- From the Monterey Peninsula Airport: 15 minutes
- From the San Francisco Airport: 2 to 2<sup>1/2</sup> hours
- From the San Jose Airport: 1 to 1<sup>1/2</sup> hours (San Jose is the preferred airport for travel)

## Frequently Asked Questions

---

### Who should I contact about my dietary restrictions?

If you are a vegetarian or have any other dietary restrictions, please enter this information in the appropriate space on your RSVP form. If you have already submitted your form, but forgot to enter the information, please contact:

Ingrid Bernacki

972.788.6301

Ingrid.Bernacki@AmtrustGroup.com

---

### What type of weather should I expect?

Daytime temperatures typically range from 50-75 degrees year-round and vary throughout the day. Mornings are often foggy; afternoons are frequently balmy. It is recommended that you dress in layers. While you may want to carry a water-resistant wind shirt or jacket, it rarely rains between April and October.

---

### What is the best way to get from one course or resort to another?

Courtesy shuttles are available to transport guests between The Resorts and the golf courses.

---

### What type of rental equipment is available?

Guests can rent the finest TaylorMade golf equipment during their stay at The Resorts. If you are in need of any equipment, please be sure to fill out the equipment rental section on the RSVP form. NOTE: Guests are responsible for bringing their own golf shoes. Pebble Beach does not provide shoe rental.

---

### How will I know my tee time each day?

AmTrust will be providing each guest with a listing of the pairings and associated tee times upon arrival at Pebble Beach.

---

### Are spouses invited to the event?

The Elite Agency Event is intended exclusively as a customer appreciation event.