

Claims Kit - FAQs

Thank you for placing your Workers' Compensation Coverage with AmTrust. For your convenience, we now offer electronic versions of our Claims Kits. Please see the instructions and FAQs below for more information.



Where's my claims kit?

All the States' Claims Kits are online for insured to download which contains all the necessary WC notices. Please note, for the states we are unable to place online, including CO, CT, FL, GA, MD, ME, PA, TN, AmTrust will mail additional notices to the insured's main address.

- Visit the Talispoint Direct Link at <https://www-sf.talispoint.com/amtrust/external/>
- Click State Rules/Kits, choose corresponding state and open the PDF link to view and print.



I have an injured worker, how do I find a doctor?

We will provide completed Panel of Physicians for the 4 states that require a panel to be posted (CO, GA, PA & TN). We offer our online physician search for all other states.

There are 2 ways to access this information:

1. Visit the Talispoint Direct Link at <https://www-sf.talispoint.com/amtrust/external/>
2. Visit the AmTrust Financial Website at <https://amtrustfinancial.com/>
 - Click Claims
 - Click Provider Directory or California MPN under "Find a Provider"
 - State specific laws for directing medical treatment are listed on the State Rules Tab
 - Search for physicians by Name, Address or Region



Where are my posting notices?

All states claim kits are available online, including applicable postings. There are 5 states (CO, CT, FL, MD, ME) we cannot place online. For these states, we will mail additional posting notices to the main address on the policy.



I have a question about my claims kit, posting notice, panel or accessing the website's physician searches, who do I contact?

You may send an email to clientservices@amtrustgroup.com. Please make sure to include your policy number along with your request.



I have a question about a claim or injured worker, who do I contact?

Customer Service can direct you to the appropriate person. Please contact them at 888-239-3909.