



## NSPL Value Added Services - Who to Contact

Providing services to help financial institutions prevent data breaches before they happen and a means to respond should one occur.



### 34 Countries

where AmTrust is globally present



### Robust Product Offering

designed for the specific needs of financial institutions



### In-house Claims Handling

with dedicated team and reporting email address

866.327.6904  
www.amtrustfi.com

## Pre-Breach Services by NetDiligence

NetDiligence is an acknowledged leader in data and privacy breach prevention and recovery. The NetDiligence eRiskHub® portal was created to provide education and assessments to help stop a breach before it occurs. Features of the portal include loss prevention tools and training, breach preparation resources including self-assessments and cost calculators, as well as industry information and alerts on new virus/security threats.

To access NetDiligence, financial institutions can access the registration page at <https://eriskhub.com/amtrust> and fill out the registration form. The access code is 15252.

## Post-Breach Services by Mullen Coughlin

Mullen Coughlin LLC provides financial institutions with “one-stop-shop” cyber concierge services. As your Breach Coach, Mullen Coughlin will provide legal services as well as identify and direct an investigation into the incident – often involving the services of a forensic investigator and law enforcement, determine disclosure obligations the institution has to individuals, regulators and third-parties as well as timely compliance with such obligations, and coordinate other postbreach services including the hiring of a credit/ID monitoring firm and call center or public relations firm.

The Mullen Coughlin team understands the “need for speed” and provides crisis management services twenty-four hours a day, seven days a week. They have counseled thousands of financial institutions and other organizations in breach response and will help walk you through the steps to help mitigate your risk.

## To report an actual or suspected data breach call 844.844.0106

Note: As a non-duty to defend policy, our insureds have the option of selecting a vendor or Breach Coach of their choice.

A list of preferred vendors is available upon request.

For more information, contact us at [banksubmissions@amtrustgroup.com](mailto:banksubmissions@amtrustgroup.com)

NetDiligence®

