

Customer Safety at Retail Bakeries

An operator of a retail bakery should regularly inspect the store for hazardous conditions to ensure that it is reasonably safe for customers. This handout identifies conditions that an operator should consider when making an inspection.

	Yes	No	N/A
Bakery Exterior			
Are parking lots free of large potholes, cracks, or similar structural defects?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are curbs and wheel stops in parking lots clearly marked?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are sidewalks free of debris and other obstructions?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is all outside furniture provided for patron use (e.g., benches, tables, and chairs) free of loose parts, splinters, or other hazardous conditions?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are umbrellas provided with weighted bases to prevent them from being toppled in the wind?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are outside areas well-lighted?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Entrances and Exits			
Are doors free of burrs, cracks, sharp edges, or other safety hazards?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are thresholds and door saddles firmly fastened?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are all glass door elements made of safety glazing?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are full-width, walk-off mats provided at all entrances?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are mats secured to prevent accidental slippage or roll-ups?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are exits unlocked and unobstructed when the store is occupied?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do exits open outward in the direction of travel?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bakery Interior			
Are floors clean and dry?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are floors free of wear spots, raised nails, loose boards, or other conditions that may pose fall hazards?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are aisles wide enough to accommodate expected crowds?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are aisles free from obstructions?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

	Yes	No	N/A
Are product displays neat and orderly?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are bakery fixtures free of sharp surfaces, chipped glass, or other safety hazards?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are display cases and shelving secured to prevent toppling?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are customers protected from steam pipes, cooking equipment, or other hot surfaces?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is furniture that is provided for customer use free of loose parts, splinters, or other hazardous conditions?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are customer-accessible lavatories clean and sanitary?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are "employee only" areas clearly marked?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Self-Service Beverage Areas			
Are slip-resistant surfaces provided at self-service beverage stations?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are pots that are used at self-service beverage stations free of cracks, loose handles, or other defects?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are coffee pots and dispensers located away from counter edges?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are tight-fitting lids provided for all beverage containers?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are cups used for coffee, tea, and cocoa appropriate for hot beverages?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are stations free of spills or waste materials?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Emergency Response			
Do fire extinguishers have current inspection tags?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is emergency contact information posted by each telephone?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are all safety posters (e.g., how to respond to a choking incident) required by the jurisdiction in place?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are all safety posters in good condition?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does the emergency lighting system work?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>