

# Breach Response Vendor List

## Network Security & Privacy Liability Breach Response Service

AmTrust's Network Security & Privacy Liability policy is written on a non-duty to defend basis which puts the insured in the driver's seat in the event of a claim. However, when a data breach occurs, it can be a daunting task to coordinate the many aspects of a breach response. It is considered an industry best practice for any affected financial institution to engage a Breach Coach as soon as possible to best "quarterback" the breach from start to finish.



### 34 Countries

where AmTrust is globally present



### Robust Product Offering

designed for the specific needs of financial institutions



### In-house Claims Handling

with dedicated team and reporting email address

866.327.6904  
[www.amtrustfi.com](http://www.amtrustfi.com)

## Breach Coaches

### Lewis Brisbois Bisgaard & Smith, LLP

Established in 1979, Lewis Brisbois is a national, full-service law firm with more than 1,600 attorneys and 53 offices in 30 states. The firm's Data Privacy & Cybersecurity Team is comprised of more than 35 lawyers who understand complex technology and are devoted to customer service. The team has managed responses to thousands of data security incidents in all business sectors, and have been recognized for their work as the 2019 and 2020 "Cyber Law Firm of the Year" by Advisen, an international cyber insurance association.

As part of their relationship with AmTrust, clients have access to comprehensive pre-breach and post-breach services, an interactive 24/7 hotline staffed by at least three on-call attorneys via LBBS Team Rapid Response, semi-annual Data Privacy & Cybersecurity Handbooks, a digital insight blog, a Breach Coach Portal and more.

#### Team Rapid Response, 24/7 Hotline: 844-312-3961

Dedicated email address for AmTrust Cyber Claims Counsel:  
[AmTrustCyber@lewisbrisbois.com](mailto:AmTrustCyber@lewisbrisbois.com)

### Mullen Coughlin, LLC

AmTrust has engaged Mullen Coughlin, LLC as our preferred one-stop Breach Coach to help our insureds coordinate forensics, notification, call center and PR services. Mullen Coughlin has a dedicated 800 line AND email address for AmTrust insureds' breach response and will take the affected institution through the entire process step-by-step.

844.844.0106

[AmTrust.breachhotline@mullen.law](mailto:AmTrust.breachhotline@mullen.law)

Mullen Coughlin has counseled thousands of organizations in breach response and is the largest team of experienced attorneys uniquely focused on providing tailored data privacy and incident response services, including pre-breach planning and compliance, breach response, regulatory investigation and management, and privacy litigation defense under the umbrella of cyber insurance.

### Connell Foley LLP

From initial crisis response and regulatory compliance to litigation preparation and risk management, Connell Foley LLP provides swift, knowledgeable legal support to data breach victims. The firm has decades of experience in supporting and counseling Fortune 100 corporations, startups and privately held firms in all industry classes with the complex issues related to cyber attacks.

Recognizing that immediate action and crisis management are crucial in the event of a breach, Connell Foley's Cybersecurity, Data Privacy and Incident Reponse team is available to assist AmTrust insureds 24/7.

973.840.2500

[Amtrustgroup.Incident@connellfoley.com](mailto:Amtrustgroup.Incident@connellfoley.com)

If an insured does not want to engage our Breach Coaches, they may engage with their choice of legal counsel, forensics, notification services, public relations, etc. AmTrust has worked with each of the below entities with success and responsiveness in the event of an incident.

## Forensics

Includes Payment Card Industry (PCI) Forensics for those firms that are certified by PCI Council.

Forensic firms determine the existence and cause of the breach as well as whose information was accessed without authorization.

### Ankura

Bob Olsen  
Robert.Olsen@ankura.com  
410.340.3560

### Arete Advisors

Brookes Taney  
btaney@areteadvisorsinc.com  
646.907.9767

### BlueVoyant – (Not a PCI Forensic Investigator)

Vincent D'Agostino  
vincent.dagostino@bluevoyant.com  
646.889.2634

### Charles River Associates

Bill Hardin  
bill.hardin@crai.com  
312.619.3309

### CrowdStrike

Charles Groves  
Charles.groves@crowdstrike.com  
303.887.0506

### Foregenix (PFI)

Chris Hague  
t: +1 508 644 1504  
m: +1 508 801 6679

### Kivu Consulting

Winston Krone  
wkrone@kivuconsulting.com  
415.524.7320

### Kroll

Ben Demonte  
bdemonte@kroll.com  
201.319.8035

### RSM

Daimon Geopfert  
daimon.geopfert@rsmus.com  
312.634.4523

### Security Metrics

David Ellis  
dave@securitymetrics.com  
801.705.5626

### Stroz Friedberg

Jeff Jansen  
Jeff.jansen@strozfriedberg.com  
610.246.6033

### Tracepoint

Rob Driscoll  
Rob.Driscoll@tracepoint.com  
516.732.0300

## Public Relations

Public relation firms will help mitigate any actual or potential negative publicity.

### Blue Moon Consulting

Simon Barker  
info@bluemoonconsultinggroup.com  
415.316.0075

### Colonnade Communications

Harry Frazier  
hfrazier@colonnadepr.com  
434.972.9881

### Fendos PR Consulting, Inc.

Heidi Fendos  
heidi@fendospi.com  
414.778.0766

### Fleishman Hillard

Adam Montgomery  
Adam.Montgomery@fleishman.com  
314.982.8795

### Infinite Global

Zach Olsen  
zach@infiniteglobal.com  
415.732.7802

### JadeRoq, LLC

Jason Maloni  
jmaloni@jaderog.com  
222.834.9677

## Notification and Credit/ID Monitoring

Notification firms will prepare and send individual notifications required by breach notification law to affected parties.

AmTrust's Network Security & Privacy Liability policy provides up to one year of credit monitoring, credit-related remediation, and other identity theft recovery services.

### EPIQ

Stacy Sargent  
ssargent@epiqsystems.com  
503.270.8890

### Experian

Ozzie Fonseca  
Ozzie.fonseca@experian.com  
949.567.3851

Anel Nevarez Linsenbardt  
anel.linsenbardt@experianinteractive.com  
949.567.7629

### ID Experts

Todd Hindman  
Todd.Hindman@idexpertscorp.com  
512.712.2270

### Kroll

Grant Duncan  
Grant.Duncan@kroll.com  
615.712.4425

*For more information, contact us at  
banksubmissions@amtrustgroup.com*