Outreach, education and compliance assistance enable OSHA to play a vital role in preventing on-the-job injuries and illnesses. OSHA offers an extensive Web site at www.osha.gov that includes a special section devoted to small businesses as well as interactive eTools to help employers and employees address specific hazards and prevent injuries. In FY 2006, 80 million visitors logged onto OSHA’s Web site.

The agency provides a variety of publications in print and online. In addition, workplace safety and health information or assistance for employees is available during business hours through OSHA’s call center at 1-800-321-OSHA. The hotline is always open for fatality and accident reporting.

OSHA strives to reach all employers and employees, including those who do not speak English as a first language. The agency maintains a Spanish Web page, and Spanish-speaking operators can be reached at the OSHA national call center during business hours. Various publications, training materials and videos are available in Spanish, and OSHA continues to issue new publications. Many regional and area offices also offer information in other languages such as Japanese, Korean and Polish.

Free workplace consultations are available in every state to small businesses that want onsite help establishing safety and health programs and identifying and correcting workplace hazards. In addition, OSHA has a network of more than 70 Compliance Assistance Specialists in local offices available to provide employers and employees with tailored information and training.