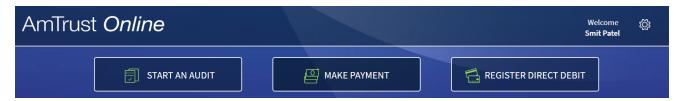


#### Introduction

Policyholder Web Interface (PWI) is the online portal available to our insureds to submit information for voluntary audits. The workflow for PWI is very similar to what our customers experienced within the insured portal. Customers will be required to create a login on amtrustfinancial.com.

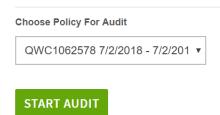
#### **Customer Experience with PWI**

Upon logging into amtrustfinancial.com, the insured has the option to start an audit.



Depending on the policy period selected, the insured will be directed to complete their audit information via the AmTrust site or Nexus site.

#### START YOUR ONLINE AUDIT

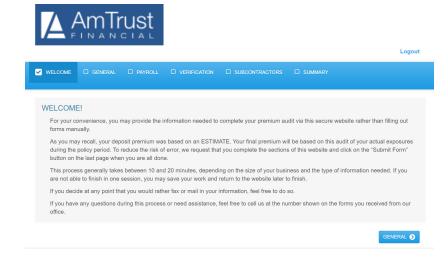


AmTrust is now allowing audits to be filled out online. The following process will allow us to create a final audit for the policy you select to fill out an audit for.

Please select a policy from the drop down list and click "Start Audit" to start your audit online. Please fill out the following screens completely. This will allow us to process the final audit for your workers' compensation policy.

When an insured selects a policy period eligible for completion in Nexus, they are redirected to a Welcome page. The Nexus site will display the AmTrust logo.

### **Welcome Page**







### **General Information Page**

✓ WELCOME	☐ GENERAL	☐ PAYROLL	□ VERIFICATION	□ SUBCONTRACTORS		SUMMARY
GENERAL	BUSINESS	INFORMATIO	ON			
Name	of Insured	CA 8800 - Bind				
Po	licy Period	7/2/2018 to 7/2/20	019			
	-					
Poli	cy Number	QWC1062578				
	Name*	Your Name		Fax Nun	ber	
	Phone*				Title	Title of person providing information
	Email*	Email of person pro	oviding information (ex. n	Website Add	ess	www.myinsuredbusiness.com
Select I	Entity Type*					
Corporation		Sole Proprietor	Ltd Liability Company	Ltd Liability Partnership Un	incorpo	orated Association Other
				,		
Did the busin		of the following	changes during the	e audit reporting period?	Pleas	se provide details for all changes:
Please describ	e here					
New products	s offered?					
Please describ	e here					
Operations ch	hanged?					
Please describ	e here					
Entity Type cl	hanged?					
Please describ	e here					
Locations add	ded or remove	d? 🗌				
Please describ	e here					
Mailing addre	ess changed?					
Please describ	e here					le le
YES NO	Permission	to release a cop	y of these audit forn	ns to your agent – If requ	iested	d?





Entity Number	Location Number	Location State	Location Description	Number of Employees	
1	1	CA		0	<u> </u>
			Total	0	





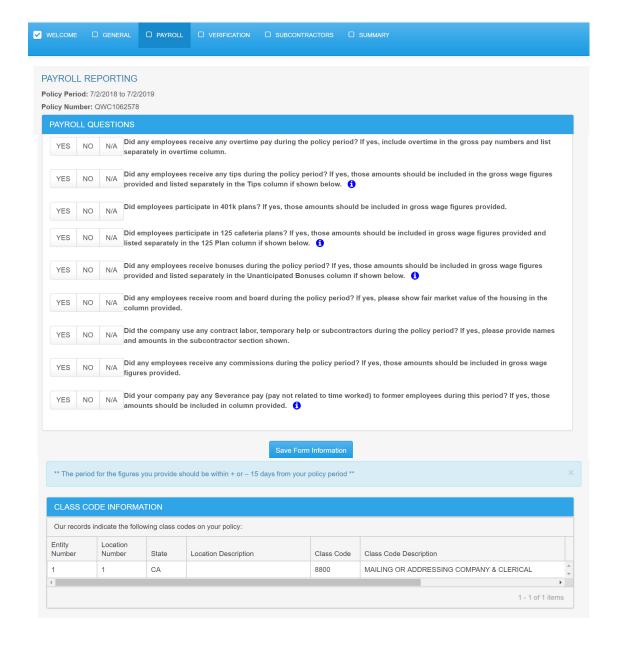
#### **Quick Tips for General Information Page:**

- Required fields have an asterisk (\*).
- Phone number field only accepts numbers (no dashes).
- Entity types available are used for calculating officers and other exposure summary information. The "Other" entity type does not provide a pop-up or other box for additional information.
- Business Description is not limited to options displayed.
- Changes during policy period will generate "alerts" for manual review.
- Website field cannot contain the https:// leading characters. Will not accept any additional characters after the top level domain (Example: .com, .org)
- Answers to YES/NO questions is required.
- Number of employees must be greater than 0. Employees are not broken out by FT/PT; this field does not impact rating.

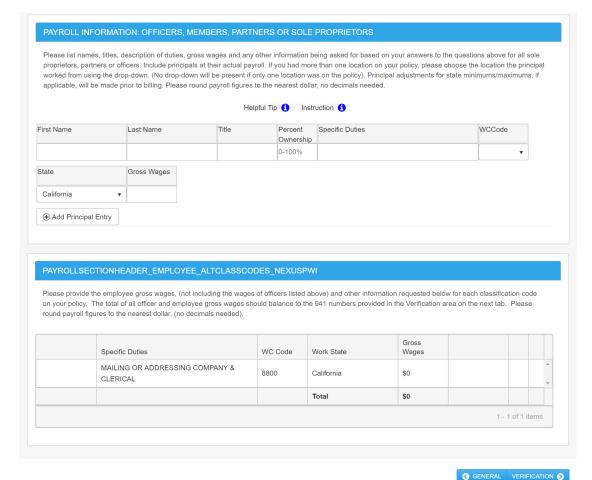




### **Payroll Page**









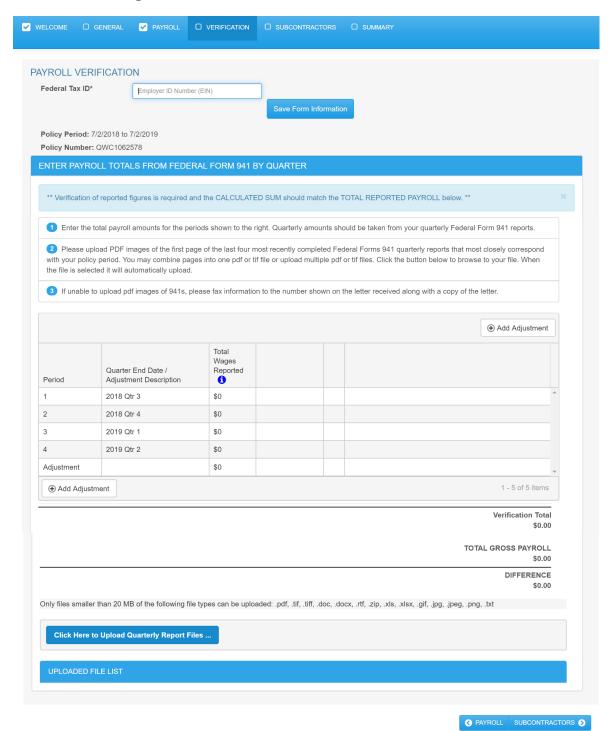
#### Quick Tips for Payroll Page:

- Required fields have an asterisk (\*).
- Answers to all YES/NO/NA questions is required. Answers to the questions will drive what columns are available to be completed in the employee class code grid.
- At least one officer must be added to each voluntary audit. Officer payroll can be allocated to class codes or excluded based on endorsement information provided during the policy feed. Officer ownership does not have to equal 100%. Insured must click on the Add Principle Entry button.
- Do not use commas when completing wage fields.
- Wage fields can be \$0.
- PWI will automatically calculate "summarized" data for the different wage types for most states; this information will not be displayed to the insured but available to the reviewer. For states that automatic summarization is not possible, these cases will be directed for manual review.
- Class codes can not be added via PWI. If exposures need to be allocated to new class codes, the review will have the functionality available in Nexus Audit.





### **Verification Page**









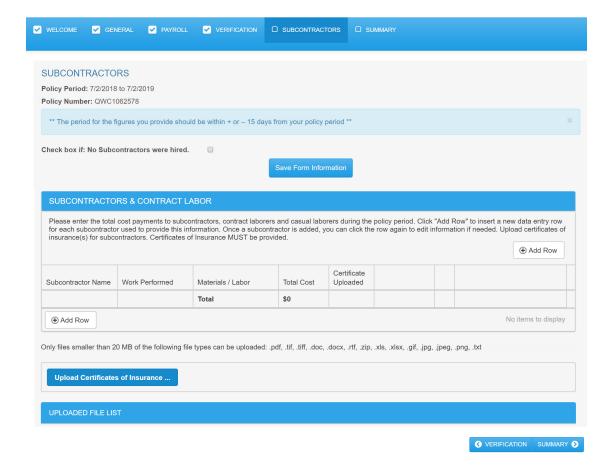
#### **Quick Tips for Verification Page:**

- Required fields have an asterisk (\*).
- Federal ID field will allow more than 9 characters. Dashes are allowed.
- Periods listed by quarter are those that best relate to the policy period.
- Do not use commas when completing wage fields.
- Wage fields can be \$0.
- Add Adjustment button allows the insured to reconcile their quarterly figures to align with figures reported for the policy period.
- No known limit in the number of files an insured can upload for an audit.
- Uploading files is not a system requirement.





### **Subcontractors Page**



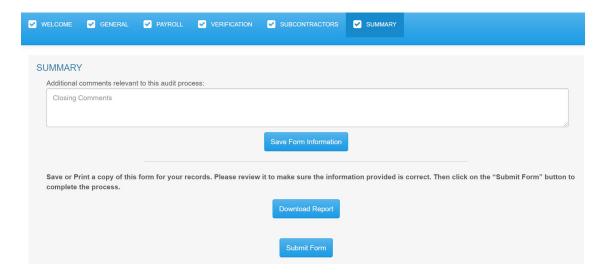


#### **Quick Tips for Subcontractor Page:**

- Don't forget to check box if No Subcontractors were hired, if applicable.
- Any audit with added subcontractors will routed for manual review for class code allocation.
- Upload Certificates of Insurance is not required.



### **Summary Page**





#### **Quick Tips for Summary Page:**

- · Additional comments are not mandatory.
- Download Report provides a PDF record of information the insured is submitting. Report does not include officer min/max or capped wages. See sample below.
- Once an insured selects the Submit Form button, they will no longer be able to edit their audit information.
- All menu options on the ribbon must be checked in order to submit information.
- If an insured is missing information, messages in red will appear.



Premium Audit Information Reported Online

### Sequoia Indemnity Company



Business Name	Policy Number	Policy Period Start Date	Policy Period End Date	Date Provided				
CA 8800 - Bind		QWC1062578	07/02/2018	07/02/2019	September 03, 2019			
Description of Operations								
This is a test.								
Entity Type	Entity Type							
Other								
Changes								
Change in Business Name	ange in Business Name							
Change in Products								
Change in Operations								
Change in Entity Type								
Change in Location								
Change in Address								
General Information								
Phone Number (123) 456-7890								
Fax Number	x Number							
Email Address	il Address annette.ferguson@amtrustgroup.com							
Web Address	Veb Address							
Name	Annette Ferguson							
Title CPA								
Federal ID Number	123456789							

Figure 1 - Sample Insured Form



