



Loss Control Capabilities

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www.amtrustfinancial.com

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At AmTrust, we share your vision for long-term success. When you acquire commercial insurance coverage from AmTrust, you get the backing of one of the country's strongest and most efficient Loss Control units.

AmTrust Loss Control is people and technology-driven. As the third largest carrier of workers' compensation in the United States and a leader in insurance for small- to mid-sized businesses, we successfully combine experienced consultants with innovative technology to help you better manage your insurance risks.

Our Loss Control services are available at no cost to policyholders. We know that having the right safety resources and commercial property safeguards are the keys to a successful business. We make a difference, and our solutions do more than save a company money – they help to save employees' lives.

AmTrust offers distinct but interwoven channels of loss control support to accommodate the wide-ranging hazard exposures of our insurance customers. Options range from self-service selections to full collaboration by phone, virtual meeting or onsite visits.* Our overarching goal is to help you identify common hazards that can lead to costly business losses, then connect you with solutions to help prevent or minimize them.

**Qualifications apply depending on size, industry or complexity of operation*

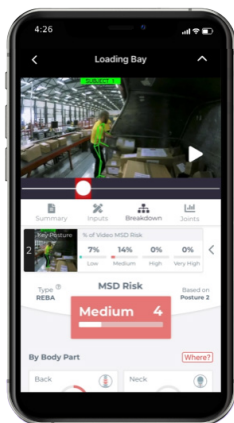
At Your Workplace Capabilities

AmTrust can arrange free onsite visits to support AmTrust underwriting requirements, perform in-depth risk assessments, or provide additional value-added services. These visits generally feature:

- Suggest general approaches to address particular hazards or concerns
- Onsite walk-throughs to help you isolate and better understand hazards in your premises or worksites
- Guide you through our wealth of loss control resources
- Provide follow-up with photos of recommendations (if any) and set additional activity as needed
- Plan for additional complementary visits or collaboration to help you create and maintain a hazard-free environment

For qualifying accounts, we may provide a spectrum of additional value-added services and resources such as:

- Management training and education in onsite sessions, including Train-The-Trainer
- In-depth loss analysis to identify trends, improvements and relevant resources
- Safety Committee guidance
- Ergonomics evaluations
- Job hazard analysis training
- Safety program review
- Industrial Hygiene



Leveraging Mobile Technology

Using mobile technology by TuMeke, our loss control consultants can now perform ergonomic evaluations remotely in real-time. TuMeke's ergonomics artificial intelligence generates a detailed ergonomics analysis to document a policyholder's job's overall risk and breaks down the task by body part to allow our consultants to provide short-term and long-term corrective actions to help control musculoskeletal disorders (MSDs). This service connects our customers to our loss control consultants quickly while ensuring outstanding, timely service. Scheduling an ergonomics evaluation will be faster and easier with no travel required.

How Does an Ergonomics Evaluation Work?

1. The policyholder videos an operation up to four minutes long using a mobile device with guided instructions.
2. AmTrust Loss Control will email a link to a secure video transfer website to upload the video from the mobile device.
3. AmTrust Loss Control will upload the video to the TuMeke's Ergonomic AI platform and get an analysis in minutes.
4. A remote meeting will be scheduled with the policyholder to review the ergonomic analysis and discuss corrective actions to mitigate the ergonomic risk factors.
5. AmTrust Loss Control will send a summary report outlining the finding from the analysis.

Loss Analysis

Identifying accident and injury trends is crucial to reducing workplace accidents and claims. AmTrust's proprietary software gives meaning to your loss data with detailed visual representations to isolate and understand underlying trends specific to your company. It's an effective way to help find the story hidden in your losses. This complimentary self-service tool is located in your AmTrust *Online* portal for quick and easy access. The results can be used to prioritize areas to focus safety efforts on, such as certain days of the week, locations, cause of injury and associated variables. Your safety committee, risk leader, and management team will appreciate its usefulness in drilling into your data and coming away with insight to help keep future claims costs down.

Virtual Capabilities



We meet with policyholders remotely to perform site inspections and loss prevention consulting by leveraging new technology and cyber-qualified professionals. Virtual+ Loss Control visits generate detailed information, including relevant photos, to document some of the primary exposures and controls present in your business while enhancing the quality and timeliness of service.

Key Advantages:



Safety

Participate in loss control visits without risk of infection during COVID-19.



Convenience

Easier scheduling with less interruption in the workday.



Efficiency

Virtual+ Loss Control visits empower us all to achieve more results in less time with no travel.



Accessibility

Even if the facility is in an isolated location, we can connect instantly.

Web-Based Safety Resources

On-Demand Video Training

All AmTrust insureds have free access to our industry-leading video subscription. Train staff, improve employee engagement and increase business success with our extensive collection of streaming content. Video modules include support material such as quizzes, certificates of completion and leader guides. Over 450 titles will play in Spanish. Subjects include:

- Workplace safety
- Transportation safety
- Active shooter protocols
- OSHA compliance
- Human resources section

Online Reference Library

Successful loss control starts with knowledge. To facilitate learning, AmTrust maintains an extensive collection of safety and risk management resources on our website (<https://amtrustfinancial.com/loss-control>) that policyholders can use to conveniently access relevant material. Resources include:

- Workplace safety segmented by industry and hazard
- Commercial property protection and maintenance
- Liability exposures
- Fleet safety
- Business resiliency
- Severe and seasonal weather risks
- Natural disasters
- And much more

From technical material to sample safety programs, best practices guides and important safety tips, be sure to explore this site for a spectrum of ways to keep people, property and assets safe.

Knowledge Center - Live Assistance

As you consider your insurance risks, could you use advice from our skilled safety professionals? Need help addressing a recommendation? Would you like sample materials as you build out your safety program or manage a particular hazard? Talk directly with our risk consultants about ways to make your worksite, property or fleet safer. Our imaging system even allows you to easily and securely show us something in your workplace on a live basis. We're live by phone, email, or video conference if it will help you meet with your team.

AmTrust Loss Control consultants are live Monday-Friday, 8 a.m. to 7 p.m. EST. Call 888.486.7466 or email AskLC@amtrustgroup.com

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Whether you need loss control support with workers' compensation, commercial property, general liability, or any of our other product lines, AmTrust Loss Control professionals are with you every step of the way.



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