

FI NSPL Value Added Services – Who to Contact



Providing services to help financial institutions prevent data breaches before they happen and a means to respond should one occur.

Pre-Breach Services by NetDiligence

NetDiligence is an acknowledged leader in data and privacy breach prevention and recovery. The NetDiligence eRiskHub® portal was created to provide education and assessments to help stop a breach before it occurs. Features of the portal include loss prevention tools and training, breach preparation resources including self-assessments and cost calculators, as well as industry information and alerts on new virus/security threats.

To access NetDiligence, financial institutions can access the registration page at <https://eriskhub.com/amtrust> and fill out the registration form. The access code is 15252.

Post-Breach Services by Mullen Coughlin

Mullen Coughlin LLC provides financial institutions with “one-stop-shop” cyber concierge services. As your Breach Coach, Mullen Coughlin will provide legal services as well as identify and direct an investigation into the incident – often involving the services of a forensic investigator and law enforcement, determine disclosure obligations the institution has to individuals, regulators and third-parties as well as timely compliance with such obligations, and coordinate other post-breach services including the hiring of a credit/ID monitoring firm and call center or public relations firm.

The Mullen Coughlin team understands the “need for speed” and provides crisis management services twenty-four hours a day, seven days a week. They have counseled thousands of financial institutions and other organizations in breach response and will help walk you through the steps to help mitigate your risk.

To report an actual or suspected data breach call 844.844.0106

Note: As a non-duty to defend policy, our insureds have the option of selecting a vendor or Breach Coach of their choice.

A list of preferred vendors is available upon request.

NetDiligence®



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